

# Great Uses For a Handheld

When I think of **all the things a handheld can do**, it's hard to pinpoint one thing. There are just so many uses:

**The perfect paperweight:** for weighing down that pesky fly away paper that just won't stay put.

**Target practice:** seeing who can knock the can off the fencepost with the handheld first.

**A versatile tool:** nailing down a nail that has lifted.

**You're probably laughing right now but those uses are probably more common than you think.**



When you provide an operator with a handheld without a proper introduction it gets used for all sorts of crazy things (thank goodness it's ruggedized!)



**Here are some tips for breaking in a handheld in without breaking it:**

1. **Host an orientation** - the handheld is a new member of the team; it needs to be explained with a demo to your operators.
2. **Offer support** - it's not easy using a new tool but once you get the hang of it you will be thrilled with its usefulness. Make sure you have a support team accessible for any questions.
3. **Explain its worth and their worth** - don't make your operators feel like the implementation of the handheld is a step closer to a machine replacing them (*hello Terminator scenario?*). This is a tool meant to enhance their job so you want their input and you want to help them make the most of it.

## Jane's Hot Tech Advice

Whenever you're bringing a new piece of equipment into the field **you need to make sure that you have "buy in"** from the people that are actually going to be using it. To get the most value out of a handheld you want your field operators to be **involved in the steps to integrate the new processes** that come along with a handheld. Give them some notice that you're looking into a handheld solution to help them on the job and **make it a positive**. The best way to do this is to **start with a pilot** so that everyone can get used to using the handheld and once you go into production with it there will be a lot less headaches.



**We can organize a pilot for you. Email [kglendon@hotbutton.ca](mailto:kglendon@hotbutton.ca) to contact us.** Soon you'll have a handheld in your field being used as it was intended; **making your field data capture more efficient and bringing enhanced organization to your area.**

Yours in technology,

Jane Glendon

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